



VIA GO QUICK START GUIDE

For Installer

This guide helps you install and use your product for the first time.

For more detailed information, go to www.True-Collaboration.com to download the latest manual or scan the QR code above.

STEP 1: Check What's in the Box

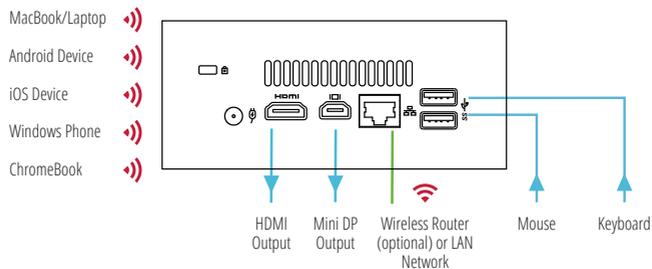
1. VIA GO Collaboration Device
2. Power supply (19V DC) with power cord
3. Quick Start Guide
4. Mini-DP to VGA

STEP 2: Install the VIA GO

Place the VIA GO on a table or mount in a rack with optional adapter RK-CONNECT PRO. Note that when using the built-in Wi-Fi module, we recommend installing the VIA GO unit on a table, for better RF transmission.

STEP 3: Inputs and Outputs at a Glance

Always switch off the power on each device before connecting it to your VIA GO.



Always use Kramer high-performance cables for connecting AV equipment to the **VIA GO**.

STEP 4: Connect the Unit

- Connect keyboard and mouse
- Connect your display
- Connect a Local Area Network (LAN) cable for connection to your network. Alternatively, use the built-in Wi-Fi.
- Connect the power supply
- Turn on the device

STEP 5: Configure VIA GO

Your device is configured in Access Point mode, by default. In this mode, the device creates an autonomous Wi-Fi network (SSID) named "VIA_WIFI". The default password of this SSID is "123456789".

To change these default settings and configure your own VIA GO, open the main menu and click Settings.

Enter password: **supass**.

The Settings Menu tabs are:

- **LAN Settings** – If using your VIA GO with a LAN connection, configure your network parameters and apply the settings before rebooting your device (DHCP is enabled by default).
- **System Controls** – Manage your display and audio settings, run control panel, select your language, etc.
- **WiFi (when using built-in WiFi capability)** – Activated by default as "Standalone WiFi". Toggle the "On/Off" button to completely deactivate the built-in Wi-Fi module. Wi-Fi can be used in the following modes:
 1. **AP Mode (default):** Change or create your SSID for your wireless network and select your preferred Wi-Fi channel for this network:
 - Setup your Wi-Fi module as a secondary Access Point (for guests) and "Enable Internet" for these users (if the primary LAN network is connected to the Internet)
 - Select "Standalone Wifi" to create an autonomous network (without Internet access)
 - Click Apply before rebooting your device
 2. **Client Mode:** Attach your VIA GO as a client device to your main network:
 - Browse for and select an available network
 - Enter the required password
 - Click Apply
 - Disconnect the LAN cable (if connected)
 - Reboot your device



VIA GO QUICK START GUIDE

For User

STEP 1: Connect Your Device to the Proper Network

Connect your device to the same network used by Kramer **VIA GO** in the specific meeting room (either Wi-Fi or LAN).

STEP 2: Run or Download the Application

MAC or PC

1. Navigate to the embedded Web page of **VIA GO** by entering the Room Name of the VIA into your computer's browser.
2. Select **Run VIA** to execute the application only (intended for guests who will be using the VIA once) or select **Install VIA** to download the VIA application on your computer (intended for regular users of the VIA).



Welcome to VIA Collaboration Hub

Launch VIA to login and click Present to begin wireless presentation and collaboration

Run VIA

Install VIA

iOS /Android/Windows Phone

1. Download and install the free VIA App from Apple's App Store or Google's Play Store or Window Store. Use the QR code above.

STEP 3: Login

The screenshot shows a login window titled 'Welcome to VIA!'. It contains a 'Room Name' field with the value '10.0.1.7' and a dropdown arrow. Below it is a 'Nick Name' field with the value 'User'. At the bottom is a red 'Login' button.

Room Name: Copy the room name as appears in the wallpaper (IP Address).

Nickname: Enter a name for your device.

Code: Enter a 4-digit code as it appears in the wallpaper (if enabled).

Login: Press Login to join the meeting.

STEP 4: Main Menu



Click on **Present** to put your screen up front and on **Participants** to see who else is connected

STEP 5: Features



Wireless Connection

Connect wirelessly with your own device



Mobile Mirroring

Show any content from your iOS or Android device on the main display



Full HD Video Streaming

Share uninterrupted full HD wireless video streaming (up to 1080p60) and photos

* Supports up to 6Mbps video bit rate when using the built-in Wi-Fi module in Access Point mode

